

Right to cancel form

**To: Optimal Equine, 31 York Avenue, Sandiacre,
Nottingham NG10 5ha
Email: optimalequine@outlook.com**



I hereby give notice that I cancel my contract of sale of the following goods:

Order made on Received on

Name of customer

.....

Address of customer

.....

.....

.....

Signature of customer

Date

Please note: If you have any queries please contact us via email, or on 07792255007 during business open hours.

Returned goods remain your responsibility and risk until received by Optimal Equine. As such we recommend that you choose a reputable courier to deliver the saddle, insure it during transit, and pack the item in a suitable manner. To prevent damage during transit we recommend the saddle be well packed in a double walled packing box (removals box), lined with bubble wrap or padding, pommel down. Bubble wrap around the saddle is recommended, securely sealing the box with parcel tape, and marking the box as fragile, ensuring the box indicates which way faces up. Include a copy of your original receipt inside the box, in case the parcel is lost in transit.

On receipt of goods, we will notify you via email within 24 hours. Please ensure postage is suitably timed to avoid any holiday periods (bank holidays/Christmas/our personal holiday dates advertised).

Payment will be made (subject to deductions) as per our right to cancel policy.